

# Terms and Conditions

Office Hours: 8am – 6pm Monday – Saturday, Sunday & Public Holidays 8am -5pm

***If you request an early checkin or a late checkout a \$40 charge for either will be added to your account.***

*If you are arriving after hours, please call reception to arrange alternative check-in procedure and full payment of your account.*

\*1/3 deposit required at time of booking, (with the exception of bookings made on the week of arrival, which will be charged the full booking amount at time of booking). Balance will be debited on day of arrival. Except Xmas/Easter, School Holidays and Public Holiday Weekend reservations, balance payable 30 days prior to arrival date and will be debited from your nominated Credit Card. For Special Event/ Sporting weekends the balance will be debited from your nominated card 60 days prior to arrival.

Cash and Cheques are not accepted as payment for accommodation.

## ***Our cancellation policy:***

*Cancellations or modifications made outside 21 days incur \$100.*

*Cancellations or modifications made within 7 to 21 days, deposit is retained, if more than one night has been booked. Non refundable if one night only is booked.*

*Cancellations or modifications made with only 7 days' notice or less or a no show, full accommodation cost charged.*

*Public and School Holiday Policy in addition to above. If you cancel or modify your booking within 60 days from the commencement of your stay, during peak periods - Christmas, Easter, School Holidays & public Holiday Weekends then full payment will be forfeited unless the apartment can be rebooked less the first nights charge.*

## Terms and Conditions of your stay.

*All outstanding monies are to be settled on arrival except School and Public Holiday and special local area event weekends, where payment has already been made.*

***A Valid Credit Card with \$500 balance OR \$500 cash is required at Check in as security for the apartment. (Cash or cheques are not accepted for payment for accommodation)***

*There is NO refund for early checkout.*

*Guests are responsible for any fees, charges or other expenses incurred in relation to breakages (to the Apartment and/or contents or Common Property including the Main Entry Boom Gates), loss or damage, additional cleaning (all rubbish and food to be removed from units \$25+ fee applies, kitchens are to be left how you found them, all dishes clean & away), repairs or replacement items, accommodation and other service fees.*

***Extra Person Charges***, over apartment capacity will be charged at \$50 per adult & \$32.50 per child. Capacity for a 1 bedroom apartment is 2 persons, 2 bedroom Apartment is 4 persons, 3 bedroom Apartment is 6 persons. If you require Rollaway Beds or Cots or Linen additional charges will apply.

*Apartments are serviced weekly. Services can be arranged more often, please see Reception, cost TBA. Access for maintenance maybe required at times during your stay, only when necessary.*

*Apartment Choice -Whilst every effort is made to supply your apartment of choice, circumstances don't always permit. All our apartments are individually owned and Unit owners change, hence changes are necessary.*

*There is ONE single garage per apartment, extra vehicles will be able to park on Lewis Street.*

*Guests use the resort facilities and equipment at their own risk. Sorry NO PETS ALLOWED. Visitors will need to register at reception and pay the applicable Day Use rate to use the facilities.*

*Pool Use: All children 12 & under must be under direct supervision within the pool area. At checkin you will be supplied with a wristband for each member of your group as per your booking.*

***Due to Owners Corporation requirements NO Gas appliances, bottles etc OR any external BBQs or cooking devices are permitted on the premises. Please use the BBQs or large oven in the Jenkins Terrace that are provided.***

*Non return of a unit key will incur a \$50 charge. Non return of Boom Gate Pass will incur an additional \$50 fee.*

*You have accepted the conditions contained herein and agree to abide by the building by-laws.*

*We authorise Meridian Resort Beachside to debit our credit card in the event that we do not adhere to the terms and conditions.*